**PEC Chamber of Commerce** 3 Year Strategic Brand Plan: 2022-2024

Updated: November 16, 2022



2023

**Purpose-led Vision** 

To drive the prosperity, diversity and entrepreneurial spirit of Prince Edward County for generations

To represent, protect, and support our entrepreneurs by building a sustainable and inclusive member community through advocacy, education, relevant programs, and networking.

Goals: Help businesses to succeed and our families and community to flourish. Build a more sustainable Chamber; Create meaningful social, business, economic and community impact in Prince Edward County; Be the essential business resource (advocator, educator and supporter);

Mission

**Business Goals &** 

**Objectives** 

**Strategic Priorities** 

**Key Initiatives** 

Disrupt the status quo and create a new model for chambers. **Enhancing** Member

> Validate which subsegments are valued for segmented

**Experiences** 

- programs Enhance Work Local
- Assess viability of The Мар

**Creating Robust Partnerships** 

SMART Objectives: 465 Members; Annual Retention Rate of 90%; Net Revenue \$335,000

- Nurture & optimize deeper relationships with targeted groups, MBQ. BIPOC. etc.
- Deepen relationships w OCC & CCC to maximize member value
- Develop a robust partner strategy with roles & responsibilities & code of conduct

Building Community Leadership

- Create a communitybased advocacy program
- Identify new business & start-ups that exist or have moved to the County (Google list)

**Establish** 

**Operational &** 

Financial

Sustainability

Develop new or revised revenue stream

**Build and** Market our Brand

Create & execute marketing & communications plan

**Brand DNA** 

**Boldly Nurturing Entrepreneurial Spirit** 

**Value Proposition** 

Get: Raise My Member Profile & Platform; Relevant Business Resources: Access to Government & Community Member Representation: Robust Partner Program; Invest in my Community Feel:

Inspired; Connected; Supported; Sense of Community: Appreciated: Am:

An Empowered & Valued Member

**Strategic Foundation** 

**Competencies:** Member Focused; Community Influence; Business Leadership; Advocacy & Member representation; Knowledgeable, Thought leadership; Communication and Education;

**Enablers:** Experienced and diverse board representation; Engaged and growing membership; Robust network of partnerships and community leaders, e.g. OCC, CCC, and The Municipality of PE; Accredited CoC 2024 - CCAC

**Core Values** 

Leadership, Integrity, Respect, Innovative, Accountability